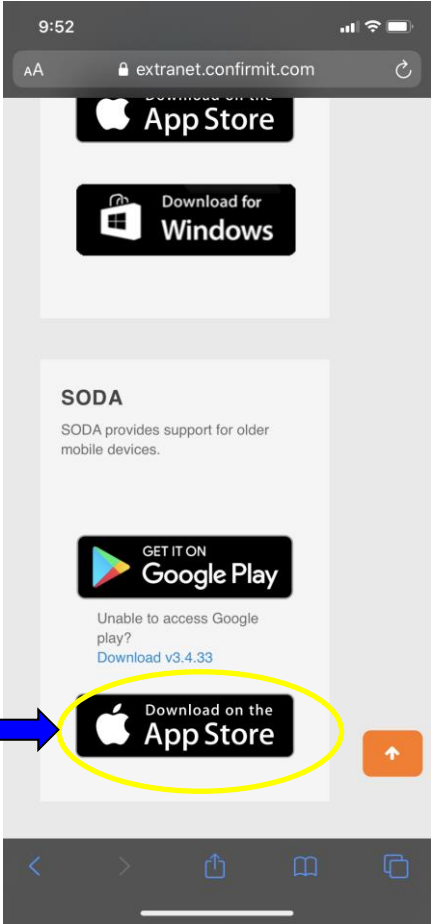Go to the website takemobilesurvey.com on your phone.  You will be redirected to a website with three options. Scroll down to SODA and select "Download on the App Store" (Fig. 1)
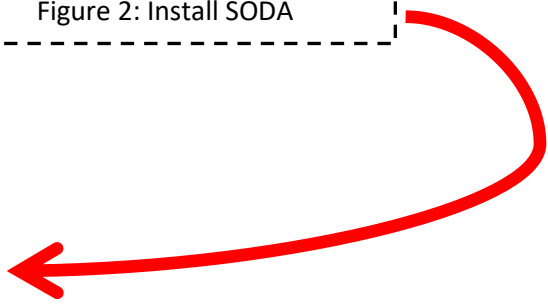


Figure 1: Download SODA on the App Store

This will bring you to your app store where you will see an install button. Click "Get" and follow up with your username and password (the same as if you were downloading any other app).
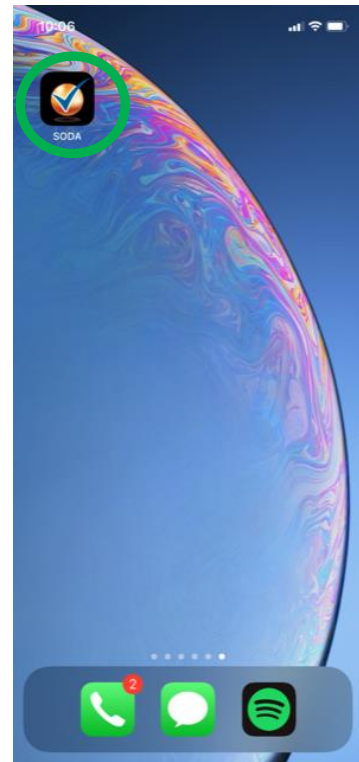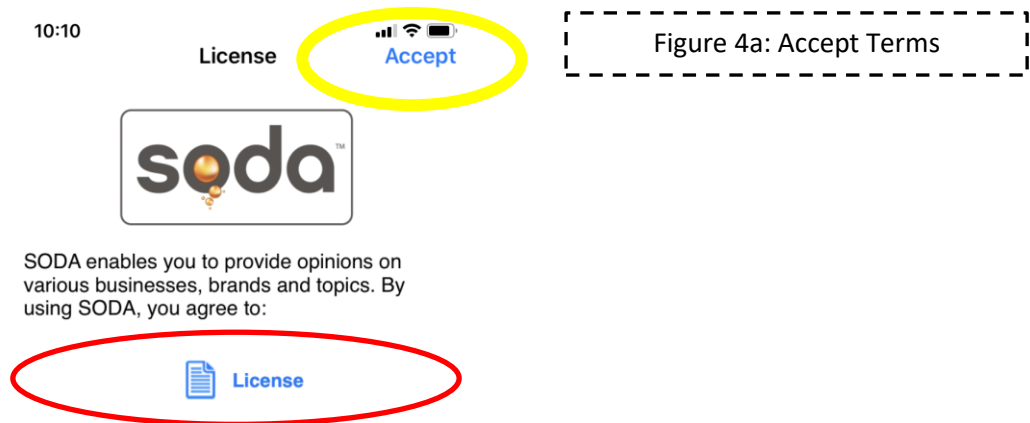


Figure 2: Install SODA

SODA will install and then be placed on your phone with the rest of your apps (shown in figure 3). Please open the SODA app by clicking it:

After you have opened SODA, Accept Terms (circled in yellow). If you would like to view terms of service the option is available (click what is circled in red):

10:10

License    Accept

SODA enables you to provide opinions on various businesses, brands and topics. By using SODA, you agree to:

License

Next, **we highly recommend** turning "OFF" the option in your settings for "Cellular Data." <mark>**This will mean that you need to connect to Wi-Fi to upload each response.**</mark>
This way, 1) You don't use your wireless internet data plan, and 2) By connecting to Wi-Fi you guarantee having the strongest possible internet connection - which will minimize the time it takes to upload a response. If you do not do this, the survey will upload automatically when you complete it, using whatever type of internet your phone is connected to at the time – <mark>**and this may use a lot of data**</mark>.
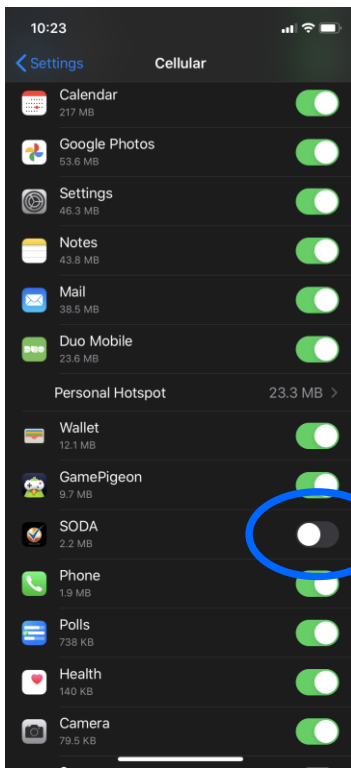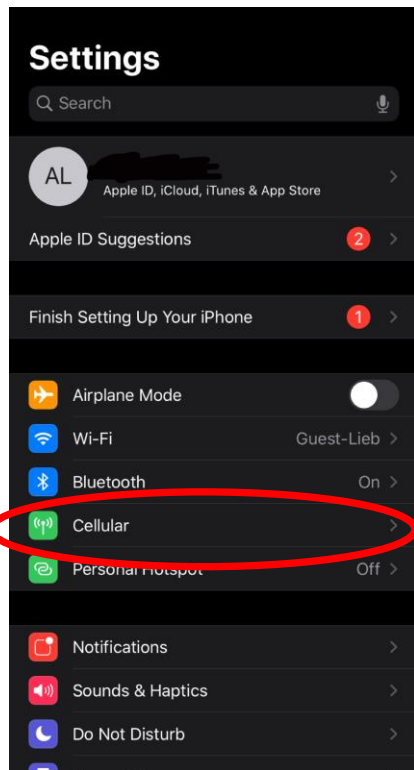
1) Go to Settings and click cellular



Figure 4b: Cellular Data

Turn "OFF" Cellular Data By Sliding SODA Away From Green
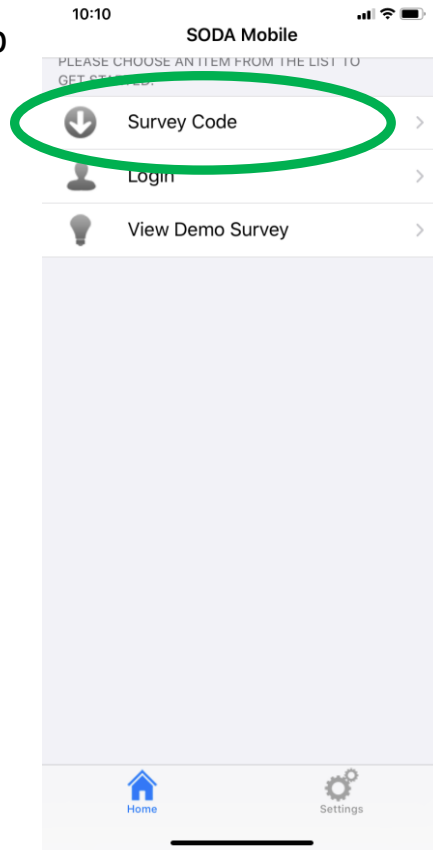
Next, launch the SODA app and click "Survey Code".

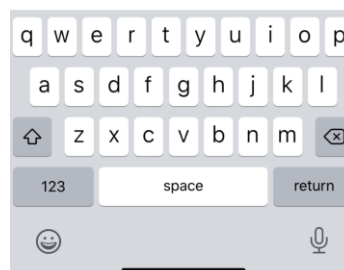Enter your unique survey code that was sent to you in the initial email message, then click "Submit":

At the end of the survey you will see the message below in Figure 7. It is important to click "Next" at the upper right so that the survey finishes and either uploads (if you are connected to Wi-Fi), or stores to your phone (if you currently don't have Wi-Fi).  ==**IF UPLOADING, IT IS IMPORTANT THAT THERE IS A STRONG INTERNET CONNECTION SO THAT IT SYNCS SUCCESSFULLY. AS MENTIONED PREVIOUSLY, A WIFI CONNECTION IS STRONGLY RECOMMENDED SO THAT YOU DON'T USE YOUR CELLULAR DATA, AND TO GUARANTEE A SUCESSFUL UPLOAD**==:



Figure 7: Finishing the Survey
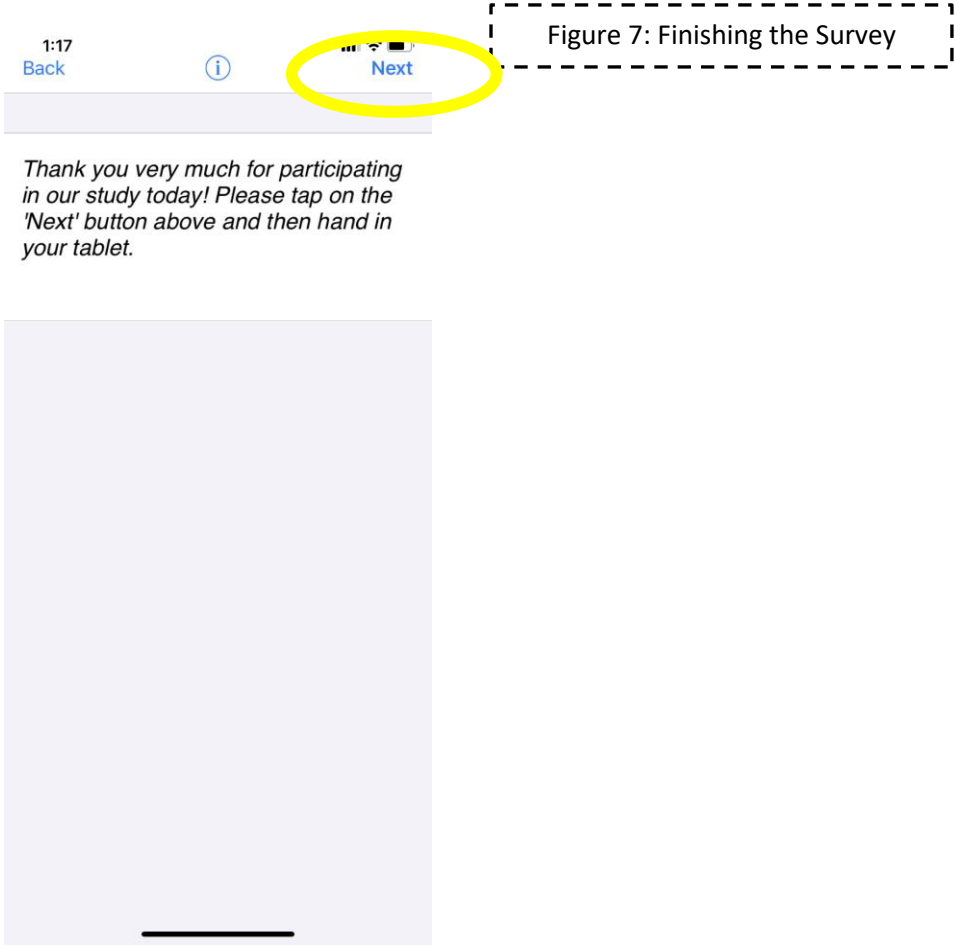
If the sync is successful, Figure 8 below will be shown. If it is not successful you will see an error message – circled in red in Figure 9 below. There are two possible reasons. 1) You turned "OFF" the Cellular Data and do not currently have Wi-Fi, or 2) **there is a problem connecting to the internet**.

If you receive the message in figure 9, for either reason, please see the next step to solve the error. It is almost always because of internet connection issues, so make sure you are connected to the strongest internet you have available.
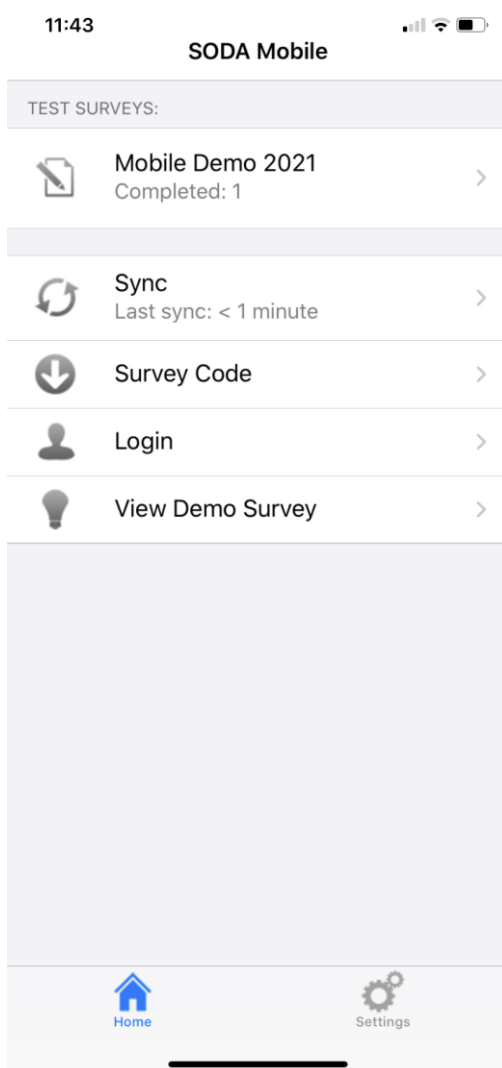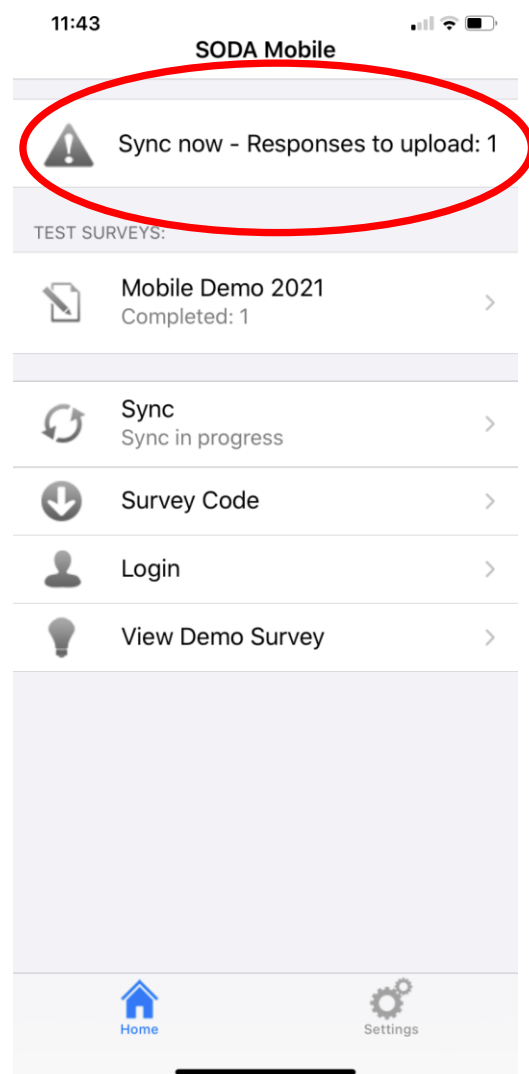
Figure 8: Finishing the Survey

Figure 9: Finishing the Survey

**If there is a sync error**, the survey entry is not erased! It is stored on your device until it could be manually uploaded again. Later on, **when you are connected to strong internet**, go into the app and click the option that says "Sync" to upload the responses (circled in green below in Figure 10). ==The "Sync" message will go away after all of your survey responses have been successfully uploaded and you will see a screen that looks like figure 8 on the previous page.==

Figure 10: Syncing